

QUALITY MANUAL TO ISO17025	Quality Policy
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QUALITY POLICY STATEMENT

ALS Hawarden recognises that the impartial delivery of high-quality sampling and analysis that complies with relevant statutory and regulatory requirements, along with service levels that meet the requirements of our customers is vital to our business performance and the professional satisfaction of our employees.

It is the policy of ALS Hawarden to ensure the effective implementation of a documented quality management system (QMS), compliant to the requirements of ISO 17025, which defines the policies, procedures and standards required to enable these aims to be met.

Therefore, it is the responsibility of the ALS Hawarden management team to ensure;

- The effective communication of this policy to all staff and create a culture that will allow its implementation
- That employees understand the importance of compliance with the requirements of the QMS
- That the resources (physical, human and information) required to enable compliance with the QMS are provided.
- The provision that adequate training and continued professional development for all our employees.
- That the reduction of the risk of non-compliance and the continuous improvement of analysis, and service levels are permanent measured objectives of the company

And it is responsibility of all employees to

- Familiarise themselves with the policies procedures and standards relevant to their work
- Ensure they are competent to undertake the work required of them
- Comply with the requirements of the QMS and this policy
- Identify and report any work that does not comply with requirements of the QMS and this policy.
- Seek opportunities for improvements in their work



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